

S P E C I F I C A T I O N

TO ALL WHOM IT MAY CONCERN:

Be it known that we, Brian J. Moore, a citizen of the United States, residing at 10220 161st Place NE, Redmond, Washington 98052 and Yan Leshinsky, a citizen of the United States, residing at 14431 SE 61st, Bellevue, Washington 98006, have invented a certain new and useful METHOD AND SYSTEM FOR ENABLING OFFLINE DETECTION OF SOFTWARE UPDATES of which the following is a specification.

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METHOD AND SYSTEM FOR ENABLING OFFLINE DETECTION OF  
SOFTWARE UPDATES

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FIELD OF THE INVENTION

The present invention is generally directed to computer systems, and more particularly to updating software modules such as device drivers and software components on a computer system.

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BACKGROUND OF THE INVENTION

Computer users running contemporary operating systems are able to download software updates, such as device drivers for hardware devices and updated software components, from the Internet. For example, when a user installs a new hardware device on the computer, the driver on the local machine can be updated to a more recent version if that device has an updated driver available on a website. Similarly, if an operating system or application has an updated set of one or more software components available for it, that set can be downloaded to update the operating system or application.

However, while such Internet-based updating of drivers and other software components makes it far easier for a user to obtain updates, this model depends on users being connected to the Internet (online) at the time of detection. While it is sometimes possible to prompt an offline user to make a

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connection in order to look for a possible update, or to  
automatically initiate a connection on behalf of the user,  
such an act is an interruption to the user. Moreover, the  
connection may be wasted, such as when the connection is made  
5 but no updated device driver or software component is found  
online. As can be appreciated, unnecessarily interrupting a  
user, whether by prompting the user with an option to make an  
Internet connection, or by forcing the connection, results in  
a frustrating user experience. The user experience becomes  
10 even worse when, after the connection is made, it is  
determined that no online update exists and thus the  
interruption was pointless. An unwanted or unnecessary  
connection also unnecessarily wastes server resources.

Moreover, even when an update may be available and  
15 wanted, it may not be possible to make a connection. For  
example, certain operating system components need to be  
installed prior to making some types of connections. For  
example, if device detection takes place before loading of  
these needed operating system components, (as it does during  
20 normal booting operations), the device will be detected but it  
will not be possible to make the connection, and any desired  
driver updates will need to be remembered by the user and  
manually downloaded when the user later connects.

## SUMMARY OF THE INVENTION

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10 Briefly, the present invention provides a method and system wherein a connection is no longer necessary during the time of detection to determine whether a software update (e.g., a driver or software component) is available online. To this end, once the computer system has previously been connected to the Internet, (or the like, such as an appropriate set of servers in an Intranet), the information stored for driver and other software component detection is locally cached, whereby the update information is available when no connection exists. The offline information may be used to determine a user's desired updates, which are then automatically handled when the user does make a connection.

15 As a result of the cached update information in the offline cache, no new connection needs to be established when a device is installed, which eliminates potentially wasted connections, and is also particularly advantageous if the device is being installed before the connection can be made. Instead of requiring a connection to enable the update, the user makes a connection only when applicable updates are available, and only when and if otherwise desired. For example, the user is prompted to make a connection to the Internet only after there has been local confirmation that the desired update is indeed available on the server, (wherein as

used herein and throughout the application, the term "desired" with respect to an update generally refers to the update being more appropriate for the user than any other update that was found), and that the user has indicated that the update should be installed. The user may defer making the connection, and the update can happen automatically and/or in the background on the next connection. If the machine state changes before a connection is made so that an update is no longer applicable, the offline cache can be used to give the user correct information regarding the status of updates without requiring the user to reestablish connectivity.

A special cache may be used for storing the update information offline, so that background downloading is possible, and the special cache content is not subject to expiration, flushing and/or size requirements that may render the update information unavailable.

The present invention works with both hardware-related updates, e.g., device drivers, and software-related updates, e.g., a component or package of components such as an operating system component update. In one implementation, hardware information for hardware-related updates is efficiently tracked by the use of a bitmask and set of files that contain information about hardware devices. In this implementation, the appropriate bit in the bitmask is



accessed and maintained by local automatic update software to determine what software components are already installed, cannot be installed (e.g., due to conflicts) and/or are dependent upon detection of an existing installation of other software. Based on the data in the component information setup file, the automatic update software allows the user to select appropriate updates, remembers which components are selected, and updates those components the next time the computer is connected to the Internet.

Other advantages will become apparent from the following detailed description when taken in conjunction with the drawings, in which:

#### BRIEF DESCRIPTION OF THE DRAWINGS

FIGURE 1 is a block diagram representing a computer system into which the present invention may be incorporated;

FIG. 2 is a block diagram generally representing exemplary components for handling updates using offline information in accordance with an aspect of the present invention;

FIG. 3 is a block diagram generally representing information maintained in an offline cache for facilitating updates in accordance with an aspect of the present invention;

FIG. 4 is a flow diagram generally representing actions taken to handle updates using offline information in accordance with an aspect of the present invention;

FIG. 5 is a flow diagram generally representing actions taken to use the offline cached information to handle updates to software components in accordance with an aspect of the present invention; and

FIGS. 6A and 6B comprise a flow diagram generally representing actions taken to use the offline cached information to handle new hardware devices and possible driver updates therefor in accordance with an aspect of the present invention.

#### DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENT

##### EXEMPLARY OPERATING ENVIRONMENT

Figure 1 illustrates an example of a suitable computing system environment 100 on which the invention may be implemented. The computing system environment 100 is only one example of a suitable computing environment and is not intended to suggest any limitation as to the scope of use or functionality of the invention. Neither should the computing environment 100 be interpreted as having any dependency or requirement relating to any one or combination of components illustrated in the exemplary operating environment 100.



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The invention is operational with numerous other general purpose or special purpose computing system environments or configurations. Examples of well known computing systems, environments, and/or configurations that may be suitable for use with the invention include, but are not limited to, personal computers, server computers, hand-held or laptop devices, multiprocessor systems, microprocessor-based systems, set top boxes, programmable consumer electronics, network PCs, minicomputers, mainframe computers, distributed computing environments that include any of the above systems or devices, and the like.

The invention may be described in the general context of computer-executable instructions, such as program modules, being executed by a computer. Generally, program modules include routines, programs, objects, components, data structures, and so forth, that perform particular tasks or implement particular abstract data types. The invention may also be practiced in distributed computing environments where tasks are performed by remote processing devices that are linked through a communications network. In a distributed computing environment, program modules may be located in both local and remote computer storage media including memory storage devices.

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With reference to Figure 1, an exemplary system for implementing the invention includes a general purpose computing device in the form of a computer 110. Components of the computer 110 may include, but are not limited to, a processing unit 120, a system memory 130, and a system bus 121 that couples various system components including the system memory to the processing unit 120. The system bus 121 may be any of several types of bus structures including a memory bus or memory controller, a peripheral bus, and a local bus using any of a variety of bus architectures. By way of example, and not limitation, such architectures include Industry Standard Architecture (ISA) bus, Micro Channel Architecture (MCA) bus, Enhanced ISA (EISA) bus, Video Electronics Standards Association (VESA) local bus, and Peripheral Component Interconnect (PCI) bus also known as Mezzanine bus.

Computer 110 typically includes a variety of computer-readable media. Computer-readable media can be any available media that can be accessed by the computer 110 and includes both volatile and nonvolatile media, and removable and non-removable media. By way of example, and not limitation, computer-readable media may comprise computer storage media and communication media. Computer storage media includes both volatile and nonvolatile, removable and non-removable media implemented in any method or technology for storage of



basic input/output system 133 (BIOS), containing the basic routines that help to transfer information between elements within computer 110, such as during start-up, is typically stored in ROM 131. RAM 132 typically contains data and/or program modules that are immediately accessible to and/or presently being operated on by processing unit 120. By way of example, and not limitation, Figure 1 illustrates operating system 134, application programs 135, other program modules 136 and program data 137.

The computer 110 may also include other removable/non-removable, volatile/nonvolatile computer storage media. By way of example only, Figure 1 illustrates a hard disk drive 140 that reads from or writes to non-removable, nonvolatile magnetic media, a magnetic disk drive 151 that reads from or writes to a removable, nonvolatile magnetic disk 152, and an optical disk drive 155 that reads from or writes to a removable, nonvolatile optical disk 156 such as a CD ROM or other optical media. Other removable/non-removable, volatile/nonvolatile computer storage media that can be used in the exemplary operating environment include, but are not limited to, magnetic tape cassettes, flash memory cards, digital versatile disks, digital video tape, solid state RAM, solid state ROM, and the like. The hard disk drive 141 is typically connected to the system bus 121 through a non-

removable memory interface such as interface 140, and magnetic disk drive 151 and optical disk drive 155 are typically connected to the system bus 121 by a removable memory interface, such as interface 150.

5           The drives and their associated computer storage media, discussed above and illustrated in Figure 1, provide storage of computer-readable instructions, data structures, program modules and other data for the computer 110. In Figure 1, for example, hard disk drive 141 is illustrated as storing

10           operating system 144, application programs 145, other program modules 146 and program data 147. Note that these components can either be the same as or different from operating system 134, application programs 135, other program modules 136, and program data 137. Operating system 144, application programs

15           145, other program modules 146, and program data 147 are given different numbers herein to illustrate that, at a minimum, they are different copies. A user may enter commands and information into the computer 20 through input devices such as a keyboard 162 and pointing device 161, commonly referred to

20           as a mouse, trackball or touch pad. Other input devices (not shown) may include a microphone, joystick, game pad, satellite dish, scanner, or the like. These and other input devices are often connected to the processing unit 120 through a user input interface 160 that is coupled to the system bus, but may



computer 110 typically includes a modem 172 or other means for establishing communications over the WAN 173, such as the Internet. The modem 172, which may be internal or external, may be connected to the system bus 121 via the user input interface 160 or other appropriate mechanism. In a networked environment, program modules depicted relative to the computer 110, or portions thereof, may be stored in the remote memory storage device. By way of example, and not limitation, Figure 1 illustrates remote application programs 185 as residing on memory device 181. It will be appreciated that the network connections shown are exemplary and other means of establishing a communications link between the computers may be used.

#### OFFLINE DETECTION OF SOFTWARE UPDATES

As generally represented in FIG. 2, a computer system such as the computer system 110 (OF FIG. 1) acts as a client system and connects to a remote computer such as the remote computer 180 (OF FIG. 1), wherein the remote computer 180 comprises generally at least one server. In one implementation, the remote computer 180 is an HTTP server, however as will be understood, the remote computer 180 can be any device or interconnected devices capable of storing

information and processing requests for that information, such as one or more file, FTP, or other servers.

In general, the server (or servers) 180 maintains software that the client system 110 may want to download, including device drivers 200 and software components 202 (e.g., binary executables, DLLs, object classes, ROM updates, microcode patches, data such as antivirus information and so forth). As is known, such software is frequently updated (or at least made available a first time), and thus placing the software on a server which can be accessed by many potential clients (e.g., via an Internet website) is a desirable way to distribute the updates. As used herein, the term "update" (and its variations such as "updates") will be intended to include any software that is accessible to clients, whether or not the software is actually an update or an initial version that may or may not someday have a later version.

In accordance with one aspect of the present invention, the first time that a client 110 connects to the server 180, e.g., by connecting to the Internet, the client 110 downloads information from the server 180 that is relevant to available updates. This update information 204 is cached in a client cache 206, as generally shown in FIGS. 2 and 3 and described below. Thereafter, each time the client 110 connects to the server 180, the server 180 may adjust the cached update



information, that is, the server 180 may update the update  
information in the update cache 206. Note, however that  
preferably, the server does not initiate the refreshing of the  
cache, but rather the client requests the update/refresh from  
5 the server, e.g., first the client checks to see whether the  
server information is newer, and if so, requests the actual  
information from the server. The offline update cache 206 may  
comprise a special cache which may be used for storing the  
update information offline, so that the cached content is not  
10 subject to expiration, flushing and/or size requirements (as  
with conventional caches) that may render the update  
information unavailable.

Note that the server (e.g., having an update website)  
may be automatically connected to in the background, (e.g.,  
15 while the user is accessing other Internet sites), and that  
the initial and subsequent downloading may take place in the  
background, generally using unused bandwidth, without the user  
specifically requesting the download. For example, AutoUpdate  
Boot software 208 can connect to the server and the update  
20 website via network access software 210, (e.g., wininet.dll  
called directly) to access the internet/network and manage the  
initial update information download and subsequent changes  
thereto. In addition to the update information, the drivers  
200 and software components 202 that the update information

identifies as available can also be downloaded in the background when updates therefor are appropriate.

Moreover, the download may be such that it can be incrementally stopped and restarted without losing data that has already been successfully downloaded. Such background and safely interruptible downloading that is suitable for use by the present invention is generally described in United States Patent Application Serial No. 09/505,735 filed February 16, 2000 entitled "*System and Method for Transferring Data Over a Network*" assigned to the assignee of the present invention and herein incorporated by reference. Further, note that once initially downloaded to the cache 206, subsequent downloads need not transmit the entire set of update information, but rather the downloading can be somewhat reduced by selectively downloading relevant change information (i.e., the deltas) when appropriate, thereby increasing efficiency, as described below.

To download, notification of connectivity to the Internet is given to the components that request the information for offline caching. To this end, the automatic updating feature of the present invention uses an operating system extension that periodically calls application programming interfaces (APIs) to get information about the connectivity state of the machine. If a connection is determined to be available, the



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update website, and reading it locally. If this process determines an update is available for the client machine 110, the user may be presented with an option to download and install the update. As can be appreciated, this is preferable to downloading an entire update (or set of updates) that may not apply to the user's machine. In addition to handling non-persistent or intermittent connectivity, the updating feature may be rescheduled to a more convenient time for the user. If the user is not connected at this time, connectivity can be forced, or the update can fail. Preferably, however, if the user is not connected at the time of a scheduled update, the mechanism waits until the user reconnects, (which is slightly different than forcing, failing or rescheduling). With the caching technique of the present invention, the necessary information is persisted (and protected from expiration or flushing) so that the user can be reminded, on schedule, without any connection. Once connectivity is reestablished, the updating/downloading can resume as needed.

Thus, once the appropriate update information 204 for a given machine as requested by the client is downloaded to the cache 206, the client machine 110 is capable of handling updates regardless of whether the client machine 110 is connected to the server 180, and even before it can connect. While capable of operating before a connection can exist, it

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should be reiterated that the present invention may also  
operate when a connection can exist but does not, or when a  
connection does exist. Although the actual updates themselves  
may not take place until a later connection is available, the  
5 resulting user experience is generally consistent and  
appropriate, in that a prompt, dialog box or the like for  
selectively installing online updates will appear only when  
online updates are actually available. Note that prompting is  
optional and only provided for user convenience. Also, since  
10 the connection is not required for handling updates, automatic  
device detection, such as via a device manager component 216  
or Plug and Play (PnP) component 217, or via a software  
updating service (AutoUpdate software) 218, (that may execute  
before a connection is even possible), are able to prepare for  
15 updates when a connection is later made. When later  
connected, the preparation ensures that the updates are  
automatic, without needing manual user intervention.

Thus, if a user installs a new device at anytime, the  
present invention enables a hardware driver to be installed  
20 for that device from the online server 180, either on demand  
if a connection exists, or at a later time if no connection  
exists. This requires that the hardware driver exist on the  
server 180, which is one piece of data that the cached update  
information maintains, as described below. Thus, if the

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driver does exist and is the best available version, (which also can be determined from the cached update information), and a connection is present, the driver can be downloaded and installed on demand. However, if no connection exists, the driver download information can be persisted so that the driver can be installed when there is a connection, or the user may be prompted... If the machine state changes before a connection is made so that an update is no longer applicable, the update information in the offline cache 206 can be used to give the user correct information regarding the status of updates.

As represented in FIG. 2, the hardware information in a CAB (cabinet) file (e.g., the CAB file 212) includes a bitmask 220 and bucket files 222<sub>1</sub>-222<sub>n</sub>. The bitmask 220 and each bucket file (e.g., the CAB file 222<sub>1</sub>) can be separately downloaded, such as based on a datestamp therein or otherwise accompanying the file (as metadata) so that only a changed bitmask or a changed or new bucket file need be downloaded. The component information setup file 214 is relatively small and is thus downloaded in its entirety, which in general is each time that there is a connection. However, as can be appreciated, the component information setup file 214 alternatively may be downloaded only if changed, and/or only changes from a previous component information setup file may

be downloaded depending on efficiency considerations and the like.

When cached, as shown in more detail in FIG. 3, a code download manager 226 of FIG. 2, that may be called by the device manager 216 component or PnP component 217 upon detection of a device (or devices), will use the bitmask 320 and bucket files 322<sub>1</sub>-322<sub>n</sub> to evaluate the availability of online updates for hardware drivers for that device. As generally described above, this can be automatic at each startup, in response to a plug and play request, in response to a manual user request to add a new device or update a driver, or in some other manner. An update process 228, described below with respect to FIG. 4, will be executed to use the information in the update cache 206 to determine the availability of a suitable update. Note that while separately shown in FIG. 2, the update process 228 may be incorporated into the code download manager 226 and the AutoUpdate software 218.

To efficiently maintain information about the many possible hardware devices capable of being installed in a system, each bit in the bitmask 320 indicates whether a bucket file exists that may have information about a particular hardware device. More particularly, when the update data 204 is configured at the server-side, the ID of any hardware

device (of which an extremely large number may be possible) is hashed down to a smaller number, for example, a single value within a range of ten thousand possible numbers (0 to 9999).

If a hardware driver update is available for that hardware

5 device, a bucket file is created, (if one is not already present for that hashed value), and the correspondingly numbered bit in the bitmask is set (if not already set because the bucket file already existed). The actual hardware ID is placed in the bucket value, along with data about the driver,

10 including version information such as a date stamp, and description information, such as the filename. The records within the bucket files can be arranged as desired, e.g., for fast searching, or simply by appending new hardware driver records thereto as new driver updates become available. For  
15 convenience, the bucket files are named by their hashed value, although if desired a map could map the hashed value to another filename.

Thus, as shown in FIG. 3, when downloaded into the client-side update cache 206, via the bitmask 320, the code  
20 download manager 226 of the client machine 110 can quickly and efficiently identify whether a given hardware device possibly has an update therefor by performing the same hash function as the server does for hardware device IDs. If an update possibly exists, the bit corresponding to that hash value will

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be set and the corresponding bucket file (normally) will be present locally. The bucket file can be searched for the full identifier of the hardware device, which will be present along with update data if an update is available.

5 By way of example, consider a hardware device that hashes to the value "182" in FIG. 3. The bitmask 320 specifies (by the zero value at bit offset 182) that no bucket file exists and thus no device driver update is available online for this hardware device. Instead, as described below, the code

10 download manager will attempt to locate a driver elsewhere, e.g., by performing actions to ask the user to load a disk. If however a different hardware device with an ID that hashes to the value "5544" in FIG. 3 is installed, there is a bucket file 322<sub>2</sub> (5544.bkf) for that hashed value as indicated by the

15 bit set to one at offset 5544 in the bitmask 320. The bucket file is then opened (unless already open) and read to determine whether the specific hardware ID is listed therein. If not, then no update is available, but if listed, the device driver information is read and used in determining whether an

20 update should be planned for that driver. The use of the update information for a hardware device is described below with respect to FIGS. 6A-6B. Note that in keeping with the present invention, the online availability of the driver (as least since the computer was last connected) is determined

from the cached update data, regardless of whether there is an actual connection. Note however, whenever a connection is available, information from the server is used if it is newer, i.e., whenever a connection is available, the server is

5 checked for newer detection information before deferring to the offline cached information. When online, the bitmask and any needed or changed bucket files may be downloaded as needed, e.g., when the bitmask date stamp indicates that the cached bitmask is outdated.

10 For updates to software components, the AutoUpdate software 218 is executed from time to time, such as daily or in accordance with some other settings, such as via a task scheduler 230 or the like. Software updates are based on cached information in the downloaded copy of the component

15 information setup file 314. When the AutoUpdate software 218 is considering whether a software component should be installed or updated, the AutoUpdate software 218 accesses the cached component information setup file 314 to determine whether a software component is already installed, whether it

20 cannot be installed, or whether it requires another software component to be installed before it can be installed. For example, an updated component may be available, but only applicable if a certain version of Microsoft® Internet Explorer is present, and the updated component's installation is thus

detection dependent. The component information setup file 314 may list such requirements for each given software component or package of components.

After determining what updates, if any, are available, the AutoUpdate software 218 obtains a decision from the user on whether to download and install the update. If the user elects the installation for a given update, the AutoUpdate software 218 persists the installation request in a state table 232 or the like. The state table 232 is accessed when the client computer 110 is loaded, which is when the shell is loaded, at which time the AutoUpdate and AutoUpdate boot components 208 and 218 appropriately handle the update based on conditions. For example, when the AutoUpdate and AutoUpdate boot components 208 and 218 determine a state where connectivity is not needed, e.g., when installing an update locally, then the event happens as scheduled, independent of connectivity. Also, the AutoUpdate and AutoUpdate boot components 208 and 218 may periodically check for a connection to the Internet, whereby when a download is needed and connectivity is detected, the download of the update may happen in the background, as described above.

In general, the offline mode of operation saves the inconvenience and expense of connecting (e.g., to the Internet) if there are no updates available or the user

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chooses not to select/install an available update. Also, in the event of installing a new device, if the device is discovered during a restart of the system, depending on the method used to connect, it is not always possible to establish the connection, which requires the user to remember to update at a later time. The offline operation of the present invention enables the updating feature to automatically remember and handle the update when a connection is later made.

Turning to an explanation of the operation of the present invention with particular reference to the flow diagrams of FIGS. 4, 5 and 6A-6B, the update process 228 (FIG. 2) is called at the various times described above, e.g., upon detection of a new device via the code download manager 226 or when software components are checked (e.g., daily) via the AutoUpdate software 218. When called, the update process 228 checks at step 400 of FIG. 4 whether the computer is online, e.g., connected to the Internet as described above. If so, the update process branches to step 402 to get the latest update information 204 from the server into the cache 206. Note that as described above, this may be less than a full download depending on the current state of the information in the cache 206.



the same version is already installed), the process branches to step 516 which repeats the process for the next component, if any, until the detected set of software components has been processed.

5       At steps 504 and 506, the online information for this software component is checked against any locally detected software components of the same name or the like to determine whether the online version is better than any local version. If not better, there is no reason to automatically install the  
10 online version, and step 506 branches to step 514 to handle the update accordingly. For example, the user may be prompted to install a newer local version, and the update can be on demand from the local source if the user requests  
15 installation. After handling, the update process branches to step 516 to repeat the process for other possible components until the detected set of software components has been processed.

      If step 506 determines that the online version is better (newer) than what is locally available and installed, the  
20 AutoUpdate process branches to step 512 to add the component information (e.g., an identifier thereof) to a batch list, such as maintained in the state table 232 (FIG. 2). The process continues to step 516 to repeat the process for the







not be able to use the device if no earlier version driver is already installed for it.

If step 622 determines that the user wants the online update, step 622 branches to step 624 to test whether the system is online. If so, the installation is on demand, by branching to step 626 to install the update. If not online, the process handles the updating as best as possible at step 628, e.g., by using a locally available driver, and persisting the update request for later downloading and installing of the driver when the connection is made. The user may be prompted for instructions (including possibly to establish a connection) as desired.

Step 630 repeats the process for any other devices found, by returning to step 600 until no more detected devices exist.

As can be seen from the foregoing detailed description, the offline caching system and method of the present invention enables remote or online updates (updates from a non-local source) even when the system itself is not connected to the non-local source, deferring requested downloads until the system is online. Installation of an update may occur independent of connectivity. This provides efficiency, a consistent user experience, and facilitates automatic updating.

While the invention is susceptible to various modifications and alternative constructions, certain illustrated embodiments thereof are shown in the drawings and have been described above in detail. It should be understood, however, that there is no intention to limit the invention to the specific form or forms disclosed, but on the contrary, the intention is to cover all modifications, alternative constructions, and equivalents falling within the spirit and scope of the invention.

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